

NOW HIRING: Concessions Team Staff

DESCRIPTION:

The Concessions Team Staff is responsible for maintaining operations and assisting customers at the "Big Top Treats" Concessions stand located inside of Eastern State Penitentiary (Halloween Nights), managed by Lokal Artisan Foods. This position assists in setting the example and ensuring the highest level of guest experience in concessions and reports to the Concessions Manager.

Basic Function and Responsibilities:

- Ability to provide excellent guest service while working in a very fast-paced environment
- Serve food and beverages, to customers in a very fast-paced environment
- Proper cash handling including, greet and service guests at the registers, taking orders, and accepting payments, handling cash, debit and credit cards
- Replenish foods at serving stations
- Prepare food such as hot dogs, popcorn, and nachos using standard formulas or following directions.
- Scrub and polish counters, prep tables, and other equipment
- Inventory control: Assess inventory and assist in preparing product orders as necessary
- Stock and restock items as necessary
- Ensure all sanitation procedures are followed relating to all local licensing regulations

Basic Requirements/Qualifications:

- Must be 16 years of age or older
- Prior concessions experience preferred but not mandatory
- Must utilize excellent guest service skills to enhance the haunted house experience and meet the needs of guests with a positive attitude
- Must be able to multi-task and be self-motivated
- Adherence to a uniform policy and grooming standards -must present a neat, professional appearance
- Qualified candidate will be a mature, responsible, dependable individual who enjoys working in a fast paced, seasonal environment
- Must satisfactorily fulfill all departmental training requirements
- Must be able to lift up to 50 lbs.
- Standing, stooping, and bending for long periods of time
- Must be willing to work a flexible schedule that includes nights, weekends, holidays and special events

IMPORTANT DATES:

- **Application Released:** Thursday, September 1, 2022
- **Apply No Later Than:** Friday, September 9, 2022
- **Interviews:** Beginning Week of September 12, 2022
- **Paid Training:** Week of Monday, September 19, 2022

SEND RESUME AND STATEMENT OF INTEREST TO: Hello@LokalArtisanFoods.com by 9/9/2022

Job Site: Eastern State Penitentiary (2027 Fairmount Avenue, Philadelphia, PA 19130)

Compensation: Starting at \$10/hr + tips, depending on experience